

**OFFICIAL
EXCHANGE/RETURN
FORM**

**SOCCER
GARAGE
.COM**

At Soccer Garage, we want you to be completely satisfied with your purchase. New, unused merchandise may be returned or exchanged within 30 days from date of purchase. Simply follow these 3 easy steps to return your product to Soccer Garage. Please note that all returns are subject to Soccer Garage's return policy, which can be found on our website at www.SoccerGarage.com. We will process your refund within 7 days of receiving your package.

PLEASE FOLLOW THE STEPS BELOW

- STEP 1:** Fill out this form with your name and address, as well as any "return" or "exchange" information. Be sure to include your invoice number, which can be found in your order confirmation email.
- STEP 2:** Place the product and this form in a proper shipping box. **Any shoe sent back using the shoe box as a shipping box will incur a 15% restocking fee.** Be sure that the product is in an unused, resaleable condition. Put all new shipping labels and return shipping information on the outside of your shipping box.
- STEP 3:** Send the package back to Soccer Garage via UPS Ground or by US Mail. For your protection, insure the package for its full value. Please keep your shipping receipt until you have received credit for your return. *Please allow up to two billing cycles for returned credit to appear on your statement. Contact us before requesting a chargeback from your credit card company.*

PLEASE NOTE: Any items sent back to SoccerGarage.com in used, damaged and/or missing original packaging or beyond 30 days of purchase date will be refused or sent back at customers expense.

Check One...

☐ **RETURN**

☐ **EXCHANGE**

Order Information:

FIRST NAME: _____
LAST NAME: _____
PHONE #: _____
EMAILED INVOICE #: _____
DATE ORDER WAS PLACED: ____ / ____ / ____

Reason for Exchange / Return:

- ☐ DAMAGED/DEFECTIVE ITEM
☐ ORDERED WRONG ITEM
☐ ORDERED WRONG SIZE
☐ DIDN'T LIKE ITEM (please explain below)

Item Details exchange original item for:

Please check stock before exchanging items.

ITEM #1: _____
DESCRIPTION: _____
SIZE: _____
COLOR: _____
ITEM #2: _____
DESCRIPTION: _____
SIZE: _____
COLOR: _____
ITEM #3: _____
DESCRIPTION: _____
SIZE: _____
COLOR: _____

Please ship items back to:

**SoccerGarage.com
Attn: Returns
31894 Plaza Dr.
Suite B1
San Juan Capistrano, CA 92675**

I authorize Soccer Garage to send me a \$5.00 money request to ship exchanged items via UPS ground. Exchange will NOT be processed until money request has been paid.

NOTE: Sign to acknowledge exchange policy.

X _____